

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Business 100 "100x10"

Monthly charge for month-to-month plan	\$59.95
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Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge	1500GB
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Charges for additional data usage - Each additional 100 GB	\$10.00
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Optional modem or gateway lease – Customers may use their own modem or gateway; click here for [modem compatibility list](#)

Other monthly fees	N/A
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One-time fees

Installation	\$49.95
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Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream	101 Mbps
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Typical speed upstream	10 Mbps
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Typical latency	15 ms
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Privacy See our [privacy policy](#)

Complaints or Inquiries

To contact us: [Online](#)/(304)420-2470;

To submit complaints to the FCC:

[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.