

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Residential 100 "100x10"

Monthly charge for month-to-month plan **\$49.95**

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge **1000GB**

Charges for additional data usage - Each additional 100 GB **\$10.00**

Optional modem or gateway lease – Customers may use their own modem or gateway; click here for [modem compatibility list](#)

Other monthly fees

Modem Rental - EMTA **\$6.00**

Modem Rental - Wireless EMTA **\$12.00**

One-time fees

Installation - Internet Only **\$24.95**

Installation - Promotional bundle **\$0.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream **100 Mbps**

Typical speed upstream **10 Mbps**

Typical latency **15 ms**

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Complaints or Inquiries To contact us: [Online](#)/(304)420-2470;
To submit complaints to the FCC:
[online](#)/(888)225-5322

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